# Why Choose Us?

Your comfort and wellness at home are in the heart of everything we do at N & V Services.

With every case assigned to us, we promote respect and dignity by helping achieve patients the level of independence they We want. understand that living at home and having health issues be can challenging but those can be alleviated when a professional is readily available to give you the appropriate care and assistance.

Different days can bring different situations but our staff is always ready. We have extensively trained our caregivers, home health aides, nursing assistants and registered nurses to be capable of handling various health issues at home. Finally, with us, you can get the caring attention you need to nurse an injury, get by daily living tasks and regain your independence.

Life at home can be better. Worry-less about your health and live more. We'll take care of you!







# Welcome

firm belief in absolute satisfaction! N & V Services is a trusted provider of Home Care Services in the cities and counties of Minnesota. By applying total quality management in the home care programs we provide, we hope to encourage our clients in learning self-care skills that will help them improve their living conditions at home. In making service arrangements, we put your needs first. We can set a schedule that is convenient for you and your family at home. As much as we can, we keep your family's accustomed lifestyle preserved while we work on enhancing your health conditions with nursing care and assistance with daily living.

All members of the N & V Services staff will work with the guidance of your physician and under the supervision of a registered nurse. For every client, we make it a point to assign a caregiver whose skills and experience enable the efficient handling of specific care requirements.

## Who We Are

We personalize our home care services to fit your needs. N & V Services is guided by a set of missions and a company vision:

#### **Our Mission**

- To provide patients and families with a wide range of short-term and long-term homecare needs.
- To define our services as cost-effective and quality-driven in order to achieve the client's total satisfaction.
- To continue our history of successfully managed cases through the efficient delivery of home care services for the residents of Minnesota counties and cities.

#### Our Vision

It is our vision to make home care services available for every patient who is in need regardless of race, color, sexual orientation, handicap, religion or national origin. Through our home care services, your care requirements at home will be answered by affordable, accessible and quality care services brought to you by the dedicated staff at N & V Services.

## What We Do

N & V Services will make the care you receive in a health facility available to you in your own home. We make this possible by being in the capacity to provide care choices to patients. Our staff is composed of professionals from different disciplines in home care.

You or someone you love can benefit from the following care programs and services:

- Light Housekeeping
- Errands
- Mobility Assistance
- Coordinating Home Services
- Meal Planning & Preparation Accompanied Transportation
- Picking-up Prescriptions
- Medication Reminders
- Hygiene Assistance

#### **Waiver Services**

- PCA
- Private Duty Nursing
- Companion Services
- Homemaking
- Respite
- Extended Transportation
- Special Transportation